

# How do I configure the iPhone for my email accounts?

The following article explains how to download email from your Hosting.com account to your iPhone.

## To configure your iPhone (software version 1.x) for email, please follow these steps:

1. From the Dashboard, click **Settings**



2. Under **Settings**, select **Mail**



3. Select **Add Account..**



4. Select **Other** as the type of account



5. Select POP.



6. Enter the requested information:
  - **Name:** the name of the mail user
  - **Address:** the email address of the mail user
  - **Description:** a description of the mail user
  - **Host Name:** enter the mail server mail.kendra.com (incoming mail server and external mail server)
  - **User Name:** enter the full email address (incoming mail server and external mail server)
  - **Password:** enter the users password (incoming mail server and external mail server)

7. Click **Save**.
8. If you see a message that says "Cannot Connect Using SSL", click **Yes** when asked to setup the account without SSL.
9. Click **Save**.
10. Click **Settings** for the account you just created.
11. Click **Advanced**.



12. Set **Incoming Uses SSL** and **Outgoing Use SSL** to **OFF**
13. Under **Incoming settings**, click **Authentication** and select **Password**.
14. Under **Outgoing settings**, click **Authentication** and select **Password**.
15. Under **Outgoing settings**, click **Server Port** and enter **587**.

## To configure your iPhone (software version 2.x) for email, please follow these steps:

1. From the Dashboard, click **Settings**



2. Under **Settings**, select **Mail, Contacts, Calendars**



3. Select **Add Account..**



4. Select **Other** as the type of account



5. Enter the requested information:
  - **Name:** the name of the mail user
  - **Address:** the email address of the mail user
  - **Password:** enter the users password (incoming mail server and external mail server)
  - **Description:** a description of the mail user

Enter your account information

Cancel **New Account** Save

**Name** John Appleseed

**Address** example@me.com

**Password** Required

**Description** My Email Account

6. Click **Next**.
7. Click **POP** and enter the **Incoming Mail Server** information:
  - **Host Name:** enter the mail server address (ex: mail.kendra.com)
  - **User Name:** enter the full email address
  - **Password:** enter the users password

Enter your account information

Cancel **New Account** Save

IMAP **POP**

**Name** John Appleseed

**Address** example@me.com

**Description** My Email Account

**Incoming Mail Server**

**Host Name** mail.example.com

**User Name** Required

**Password** Required

8. Scroll down and enter the **Outgoing Mail Server** information:
  - **Host Name:** enter the mail server address (ex:mail.kendra.com)
  - **User Name:** enter the full email address
  - **Password:** enter the users password



9. Click **Save**.
10. If you see a message that says "Cannot Connect Using SSL", click **Yes** when asked to setup the account without SSL





11. The Advanced settings for the account will be displayed and do not need to be changed.

